### **Harrogate Office**

Audrey Burton House, Queensway, Harrogate, HG1 5LX

Our freephone telephone service is available Monday to Friday 9.00 am to 4.30 pm

Face to face drop-in sessions are held on Mondays and Fridays 9.30 am to 12.30 pm

We can help you with specialist advice including benefits, debt, housing, employment, discrimination, family and relationships, utilities, and consumer.

Please call our free Adviceline if you are able to and help us keep our face to face service for those who need us most

# Call our FREE Adviceline 0808 278 7900

the quickest way to speak to an adviser on any issue

You can access Foodbank Vouchers using this line.



Turn over for information on our online and specialist advice services.





North Yorkshire Citizens Advice & Law Centre is a registered charity. Charity Registration No. 1146084. A Company limited by Guarantee in England Number: 07890996 Authorised and regulated by the Financial Conduct Authority FRN: 617621

#### Other ways to access our service

Online advice is available at cany.org.uk



## Telephone numbers for our specialist services

Universal Credit - Help to Claim
0800 144 8 444 - FREE TO CALL
support with your first Universal Credit claim

Warm & Well in North Yorkshire (cany.org.uk/warmandwell) 01609 767555 same cost as landline 01 and 02\* help with energy debt, switching suppliers, energy efficiency and emergency money for fuel top-ups

Migrant Support - Swift (including Homes for Ukraine) 01748 902902 same cost as landline 01 and 02\* Support for migrants with benefit, debt, and immigration advice. 01757 600365 Homes for Ukraine same cost as landline 01 and 02\* support for Ukrainian nationals, sponsors and family hosts.

**Citizens Advice Consumer Service 0808 223 1133** - FREE TO CALL
expert help with consumer problems

If you can't hear or speak on the phone use Relay UK to use our telephone services by dialling 18001 before any of our numbers. Visit the Relay UK website for more information.

<sup>\*</sup> just ask if you need a call back for any of our landline numbers

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