

Whitby Office

Whitby Library, Windsor Terrace, Whitby YO211EY.

Face to face drop-in sessions are held on
Thursdays 9.30am – 12.30pm

We can help you with specialist advice including benefits, debt, housing, employment, discrimination, family and relationships, utilities, and consumer issues.

Visit cany.org.uk for more info



Scan for more
local info

Calling our FREE Adviceline

is the quickest way to speak to an adviser on any issue

0808 278 7900

This service is available Monday to Friday 9.00am to 4.30 pm

If you can't hear or speak on the phone, use Relay UK to use our telephone services by dialling 18001 before any of our numbers.
Visit the Relay UK website for more information.



Registered office: 277 High Street, Northallerton, DL7 8DW.

North Yorkshire Citizens Advice & Law Centre is a registered charity. Charity Registration No. 1146084.

A Company limited by Guarantee in England Number: 7890996. Authorised and regulated by the Financial Conduct Authority FRN: 617621.

Other ways to access our service

Online advice is available at cany.org.uk



Telephone numbers for our specialist services

Universal Credit - Help to Claim

0800 144 8 444 - FREE TO CALL

support with your first Universal Credit claim

Warm & Well in North Yorkshire (cany.org.uk/warmandwell)

01609 767555 same cost as landline 01 and 02*

help with energy debt, switching suppliers, energy efficiency and emergency money for fuel top-ups

Migrant Support - Swift (including Homes for Ukraine)

01748 902902 same cost as landline 01 and 02*

Support for migrants with benefit, debt, and immigration advice.

01757 600365 Homes for Ukraine same cost as landline 01 and

02* support for Ukrainian nationals, sponsors and family hosts.

Citizens Advice Consumer Service

0808 223 1133 - FREE TO CALL

expert help with consumer problems

* just ask if you need a call back for any of our landline numbers

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